





Mobile Deposit Capture Best Practices

- 1. Sign/Endorse the back of the check. It is required to write "For Mobile Deposit Only to Franklin Bank" on the back of the check as well. Please include your account number under the endorsement.
- 2. When you are prompted for the check amount, carefully enter the check amount to ensure it matches the amount written on the check.
- 3. In order to provide efficient processing of the check, please flatten any folded or crumpled portions of the check before taking the photo.
- 4. Place the check on a solid dark background before taking the photo of the check for ease in viewing.
- 5. Keep the check within the view finder on the camera screen when processing the photo of the check.
- 6. Take the photo of the check in a well-lighted area.
- 7. Keep your phone flat and steady above the check when taking your photo in order to have a clear image.
- 8. Ensure the entire check image is visible and in focus before submitting the deposit.
- 9. Verify that the check image is not blurry and the MICR line (numbers on the bottom of the check) is readable.
- 10. Make sure all four corners of the check are visible.

